Service Cloud Quick Start

Get your tailored Service Cloud platform up and running quickly and at a competitive price.

Which would you prefer: a tailored service platform, or fast implementation? The truth is, that's a false dilemma. With our Service Cloud Quick Start service, you get the best of both: a tailored Service Cloud platform in just ten days.

Why choose Service Cloud Quick Start?

- a fixed-price project with a clearly defined scope and deliverables
- a fast and definite delivery date for your new platform
- high adoption rates thanks to tailored admin and user training
- a system that's tailored to your unique business requirements

Features of Service Cloud Quick Start delivery

Our Service Cloud Quick Start package covers an engagement of ten days, at £750 per day. The service includes in-depth workshops about functional and reporting requirements, project management support, and documentation for user stories and process maps.

- business process workshop
- customer service process workshop
- interviews with key stakeholders
- requirements list and design document
- Salesforce org configuration
- custom fields and record types
- simple validation rules

- case assignment rules
- inbound channels
- web or email to case
- standard reports and dashboards
- CSV data migration
- system testing
- train the trainer session

For more advanced functionality, we will extend the Quick Start package with computer telephony integration, software integrations, advanced service-driven processes, and custom development (extended service priced depending on requirements).

To find out more about our Service Cloud Quick Start package, please contact us at contact@influentialsoftware.com or call 0203 507 1728.

www.salesforce-influential.com