



API Solution for SaaS Provider

Streamlining processes with a custom API solution for SaaS



EXECUTIVE BRIEF

Our client is a SaaS provider that required an automated API solution for developmental projects. They are on a mission to ensure legal help is more accessible to the general public.

Their in-house team was capable of delivering the required API solution themselves, but they lacked the knowledge needed to architect it properly.

They contacted us as they were confident we had the expertise required to deliver the best solution.



THE CHALLENGE

Our clients provided a data-powered technology platform, in which users can manage claims at a lower cost and expect better business outcomes. Upon contacting us, we created an automated API solution for developmental projects. This meant any advancements in their tech capabilities could be easily transferred from one solution to the next.

As part of that solution, we also launched a sitemap to help the business find clarity on security and user permissions.



THE RESULTS

Our experts delivered a range of Azure environments connected to the host API suite, a fully automated deployment pipeline, and a developer-focused interactive wiki. The interactive wiki now allows teams to record, update and return to create documentation where required.

The client achieved a reliable, speedy service on their site, enhanced flexibility for adjusting their systems, and we also implemented a disaster recovery system for their data protection needs.

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